



An Anthem Company

**William Floyd Union Free School District
Self-Insured Plan Administered by Empire Blue Cross Blue Shield (TPA), Effective July 1, 2017
Our benefits will continue to mirror the NYSHIP plan.**

Pre-Enrollment phone line- If you have any questions regarding the transition, you can call the Pre-Enrollment phone number at **(855) 220-3341**. An Empire representative will assist you with any questions you have.

Health- Below is a chart detailing the networks pertaining to each group

Member	Within New York State	Coverage when traveling Outside of New York State
<ul style="list-style-type: none"> Active Employees and Dependents 	Empire Direct POS	PPO
<ul style="list-style-type: none"> *Retirees Under age 65 residing in NY State 	Empire Direct POS	PPO
<ul style="list-style-type: none"> Retirees Over age 65 (<i>Medicare Primary</i>) and under 65 Retirees residing outside of NY State 	PPO	PPO
*Snowbirds should remain on POS plan		

In order to access the networks, please follow these directions:

- Go to www.empireblue.com
- Click on the **Menu** section at the top left
- Under the heading “Care” click on **Find a Doctor**
- Under the heading “Search as a Guest” click on **continue**
- Answer the questions as follows:
 - How do you get insurance? **Through my employer**
 - What state do you want to search in? **New York**
 - What type of care are you searching for? **Medical**
 - Select a plan/network? Select “**Empire Direct POS or PPO** (*out of state and Medicare Primary*)” and click on **continue**

If you cannot find your provider on the website, please call the provider’s office and ask them if they participate in the **Empire Blue Cross Blue Shield Point of Service program (POS) which utilizes the HMO/POS Point of Service network. You can also contact Janet Gilmore at jgilmore@wfsd.k12.ny.us or the Pre-Enrollment number above.*

Dental and Vision Network-

- Go to www.empireblue.com
- Click on the **Menu** section at the top left
- Under the heading “Care” click on **Find a Doctor**
- Under the heading “Search as a Guest” click on **continue**
- Answer the questions as follows:
 - ✓ How do you get insurance? **Through my employer**
 - ✓ What state do you want to search in? **New York**
 - ✓ What type of care are you searching for? **Select Vision or Dental**
 - ✓ Select a plan/network? Select “**Blue View Vision**” for Vision or “**XPO**” for Dental and click on **continue**



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Prescription Plan- our new carrier is **Empire Blue Cross Blue Shield** with claims running through **Express Scripts**. Go to www.empireblue.com to register.

As we move forward with the transition, please make sure you try and get prescriptions refilled prior to July 1, 2017.

- **For refills at a retail pharmacy** - you will not need a new prescription for your refills. Once you get your new ID card, all you will need to do is show your new card.
- **For mail-order drugs** - you will need a new prescription. It is a good idea to get a 30-day supply to fill at retail and have your doctor send in a 90-day supply to mail order. This will ensure that you will not run short while your mail order profile is being set up.
- If you need prior authorization on any drug, your doctor will need to call July 1, 2017 or after (1-866-310-3666). The Rx system, unlike the medical, cannot take any prior authorization calls before your effective date.
- Here is the link to our National 3 Tier drug list. <https://www11.empireblue.com/pharmacyinformation/> Then Click on **National Drug Lists** [National Drug List 3-Tier \(Searchable\)](#)

Insurance Cards

- ✓ You will receive a Health/Prescription card for each member of your family.
- ✓ You will receive two (2) Dental cards for the whole family.
- ✓ You will receive a Vision card for each member of your family.
- Once you receive your cards, you can access your online services by registering at empireblue.com/register.
- If you need replacement cards, you can request them electronically once you register.

Live Health Online- Our employees/retirees can now see a doctor 24/7 on their computer or mobile device. There will be no co-pay for this service. You will be asked to enter a credit card, but the card will not be charged.

For more information visit: <https://www.livehealthonline.com>

Labs-

- For **Active employees** using the **POS network**, the labs in network are **Quest and LabCorp**.
- For **Medicare Primary Members** using the **PPO network**, the labs in network are **Quest, LabCorp, Sunrise and Enzo**.

Fertility Services -The William Floyd dedicated portal site is now live. The URL is: <http://managed.winfertility.com/william-floyd/> additionally, the toll free number for this group will be: 844-447-1229

Retirees- for **Medicare Primary Members-** No prior authorization is required for Medicare Prime members with the exception of:

- Home Infusion therapy (Not a Medicare benefit)
- Out of Country Care: <https://www.bcbsglobalcore.com>

District Contact Information:

Janet Gilmore, Assistant Superintendent for Human Resources

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Ron Dischley, Employee Benefits Supervisor– Office (631) 874-1995, rdischley@wfsd.k12.ny.us